

Terms of use for internet connection

To access the internet, you need:

- Have a tenancy agreement or a subletting agreement approved by Stiftelsen Chalmers Studenthem
- Fulfill the Swedish University Network SUNET's regulations for connection; in practice, this means that you are a student at a University with a SUNET connection.
 - The Chalmers University of Technology and the University of Gothenburg are universities with a SUNET connection.
- By signing this contract, you confirm that you understand the significance of the regulations and commit to observe them.

General

Breach of the provisions stated below can lead to exclusion from an Internet connection and serious transgressions may be reported to the police. Stiftelsen Chalmers Studenthem has the right to alter the regulations. You will be notified via the e-mail address provided in your application for Internet connection of any changes in the regulations. The regulations are available on Chalmers Studentbostäder's website, <https://www.chalmersstudentbostader.se>

Personal Data

You consent to the Internet service provider, BrainMill AB, is using the personal data provided in your application for the Internet connection. This is a requirement to enable that BrainMill AB can deliver internet to your housing and for BrainMill AB to use your data according to GDPR.

Contact information so we can reach you

You must submit a working e-mail address and a phone number where Chalmers Studentbostäder and BrainMill AB can reach you with information regarding your internet connection. You can find and update your information via BrainMill AB's service desk: <https://servicedesk.brainmill.com/>

Responsibility

You are personally responsible for what you do via your connection. You are also responsible for what others do from your connection to the same extent as if you had used it yourself. You are not permitted, via your data equipment, to connect another individual to the network. You may not sell or in any other manner place network capacity or connection at another person's disposal. Commercial use of the network connection is forbidden.

Connection

The network connection may only be used for the connection of computers, IP telephones, smart phones, tablets, or switch/hubs, routers or game consoles. If you require an IP address for other types of equipment you must contact BrainMill AB.

Traffic

We reserve the right to implement traffic restrictions if our external connect is excessively loaded.

Information services and publishing

You may offer information services on the network in the form of a web server or similar. You are personally responsible for ensuring that you follow Swedish legislation concerning all the information you publish. Publishing material that contains political, racist or religious propaganda is prohibited. It is also forbidden to publish material that can be considered to be offensive, insulting or in any other manner unsuitable. Chalmers Studentbostäder reserves the right to determine whether material published is permitted.

It is allowed to have your own e-mail server. It needs to be installed in a way so that it can only send outgoing e-mails from your own equipment. It is not allowed to send out mail merge of spam from the connection.

Damage or loss of income

No compensation will be paid in the event of operational disturbances or long connection time. Compensation will not be paid for damage to equipment connected to the network.

Operation

As part of the ongoing operation of the network, and to ensure that prevailing regulations are followed, Chalmers Studentbostäder reserves the right to monitor traffic on the network. Monitoring will be carried out in such a way that the personal integrity of users will be infringed as little as possible.

Exclusion

If a breach of these regulations is suspected, Chalmers Studentbostäder has the right to disconnect Internet connection for two weeks for further investigation. Within two weeks, the user in question will be informed of the nature of the disconnection and any possible extension of the disconnection period. Users may also be disconnected for shorter periods due to technical issues and upgrading of Chalmers Studentbostäder's network equipment.

SUNET's regulations

Chalmers Studentbostäder's network is part of SUNET and therefore SUNET's regulations for connection and use apply in conjunction with Chalmers Studentbostäder's regulations. SUNET's regulations are available at the following address: <https://www.sunet.se/sunets-policy-och-etiska-regler/>